

TECHNICAL DESCRIPTION OF HOW **MyHYPERTrack<sup>sm</sup>**  
HANDLES FILES DURING UPLOAD AND INSTALLATION  
(This is a reference document for IT information purposes)

The following is a technical description of how MyHYPERTrack handles installation for a variety of file types. If the filetype is not shown and is one that your company uses on a regular basis, contact Trainnow.net and we will add the extension to your file upload specification. Contact: 1.888.567.8212

**Uploading a Zip file is used for installation our system executes the following:**

1. The zip file is uploaded and expanded into a temp directory then checks the following:
2. Does frame.htm exist. If it does, it knows it is a PowerPoint html presentation and continues the installation.
3. If "install.xml" exists, then it treats it as an Authorware Trainnow file and continues the installation automatically.
4. If "imsmanifest.xml" exists, then treats it is a SCORM 1.2 compliant course and automatically installs it.
5. If none of the above situations exist, it asks the person installing to highlight the startup file from a list compiled from the files in the root level of the zipped file. The highlighted file becomes the startup file path.

**For single file installations that are not zipped:**

- Files such as Video(.mov, .qt, .wmv, .avi) Sound (.mp3), Photo (tif, jpg), Animation (.swf) and Documents such as .doc, .pdf, .xls, txt, and as well as other common file types are treated as a single trackable resource and installed as the startup file. As long as the file format is supported by the browser you are using it will deliver and display it.

The file is downloaded as any file would over the internet. If the browser can display the file it will. If the browser can't display it then the application on the users computer will open it.

- If the installation doesn't work for a particular type of file you may use regularly, then you can email support and request to have that file extension added for you.

**Currently supported default file types**

**Documents:** csv | wma | wmv | mpg3 | mpg | mpeg | swf | avi | mov | jpg | jpeg | gif | bmp | png | tiff | pdf | mht | doc | xls | ppt | pps | ppsx | flv

**Video and Animation:** | mov | flv | swf | wmv | mpeg | avi will be started with a player that works for those formats. Flash player, Quicktime, or Windows Media player.

**Sound:** | mp3

All others are handled as downloads and allowed to be opened by the browser based on available add-ons and plug-ins that may be installed or how the browser normally handles it.